

INSTRUCTIONS FOR ISSUING A TIER 1 "PROBLEM CORRECTED" NOTICE

DEP requires all public water systems to issue a "problem corrected" notice within 24 hours after a Tier 1 violation or situation has been resolved and you have received permission from DEP.

Description of the Violation or Situation

Although the public should have seen your initial notice, there may be additional information you learned after the notice was issued. Therefore, you should describe the violation or situation again and discuss how the problem was solved.

Direct Delivery Requirements

Community water suppliers must provide within 24 hours, a Tier 1 public notice (PN) to each **service connection** using one or more of the following forms of **direct** delivery:

- Hand delivery
- Electronic mail
- Automatic telephone dialing systems
- Another form of direct delivery approved in writing by the Department

In addition to providing public notification to each service connection, water suppliers that also serve transient and nontransient service connections must provide an abbreviated notice using broadcast media.

Additional Requirements when using an Abbreviated Message

A water supplier that delivers an abbreviated notice (3930-FM-BSDW0197) must also provide the entire Tier 1 PN (mandatory 10 content elements and Spanish translation regarding the importance of the notice) in one of the following ways:

- Posted on a website
- Recorded on a dedicated telephone line
- A method approved in writing by the Department

Noncommunity Delivery Requirements

Noncommunity water suppliers must use one of the following methods:

- Posting in conspicuous locations
- Hand delivery
- Mail or direct delivery to each customer and service connection, when known

Mandatory Language

Use the mandatory statement provided in *italics* on the following template to encourage notice recipients to distribute the notice to others, where applicable. You may not change this wording.

PN Certification

Send DEP a copy of each type of notice and the certification form (3930-FM-BSDW0076) to DEP within ten days after you issue the notices.

Template Form Field Instructions

When you place the cursor in the form field of the following template, look in the bottom left corner of your computer (row above the START button) for instructions about the information you enter in that field.

(e.g. first form field instructions read: Insert system name)



DRINKING WATER PROBLEM CORRECTED

ESTE INFORME CONTIENE INFORMACIÓN IMPORTANTE ACERCA DE SU AGUA POTABLE. HAGA QUE ALGUIEN LO TRADUZCA PARA USTED, O HABLE CON ALGUIEN QUE LO ENTIENDA.

As a customer of Mt Jewett Borough Water Department,
you were notified on January 17, 2015 of a problem with our drinking water and were advised to
Boil your water for potable consumption.

We are pleased to report that the problem has been corrected and that it is no longer necessary to Boil
your water for potable consumption.

We apologize for any inconvenience and thank you for your patience.

The Water line break that initiated the boil water advisory was fixed on January 17th at 11PM. Two
Samples were taken from the affected area on January 19th and January 20th these results of the
samples came back clear allowing the boil water advisory to be lifted.

As always, you may contact: Mt Jewett Borough Water Dept.
PO Box 7215 1 Center Street
Mt Jewett, PA 16740
at 814-778-5664

Please share this information with all the other people who drink this water, especially those who may not have received this notice directly (for example, people in apartments, nursing homes, schools, and businesses). You can do this by posting this notice in a public place or distributing copies by hand or mail.

This notice is being sent to you by Mt Jewett Borough Water Department.

PWS ID#: 6420018

Date distributed: 1/21/15